

## Medicare Advantage – What You Need To Know

**If you participate in our Arkansas Blue Cross and Blue Shield Dental (PPO) Network, you are considered an in-network provider for Arkansas Blue Medicare Advantage members.** These members have a Medicare HMO or PPO medical plan with an embedded dental PPO. Reimbursement is paid according to the Arkansas Blue Cross and Blue Shield PPO schedule of allowances, located on our website's [Fee Schedules](#) page. **If you participate as United Concordia Medicare Advantage, you are also considered an in-network provider for Arkansas Blue Medicare Advantage members.** Reimbursement is paid according to your United Concordia Advantage allowances.

Members will present to your office with a medical Health Advantage Medicare Advantage HMO or Arkansas Blue Medicare HMO or PPO Medicare Advantage ID card. You can verify dental benefits using the online tool, [My Patients Benefits](#), or by calling Customer Service at 888-224-5213. To view samples of benefit plans and member ID cards, visit our website's [Medicare Advantage](#) page.

There are four products with eight variations of plan options:

- Arkansas Blue Medicare PFFS
- Arkansas Blue Medicare PPO
- Arkansas Blue Medicare HMO
- Health Advantage Medicare Advantage HMO

**For a detailed explanation of covered services as well as ID card samples, please refer to the [Dental ID Cards](#).**

If a service is not covered by a member's Medicare Advantage benefit plan, you are required by law to inform the member in writing and in advance of treatment, outlining his or her financial responsibility.

If you have opted out of participation with Medicare, you are prohibited from providing services to Medicare members. If you provide services, you will not be reimbursed by Arkansas Blue Cross and Blue Shield. You are also required by law to inform members in writing and in advance of treatment that you do not participate and that they will be responsible for all charges.

If a member presents with a Medicare Advantage ID card and you have questions about your participation, you can email our Dental Provider Relations Team at [dentalproviderrelations@usablelife.com](mailto:dentalproviderrelations@usablelife.com) or call us at 501-859-0891.