

Arkansas Blue Medicare and Health Advantage Medicare Advantage Dental

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Getting to Know Arkansas Blue Medicare and Health Advantage Medicare Advantage Dental

- Arkansas Blue Medicare and Health Advantage Medicare Advantage is an HMO or PPO medical plan with an embedded Dental PPO plan
 - This plan is offered to Members 65 years and older, and members of all ages on disability who purchase a Medicare Advantage medical plan

How do I participate?

- As an Arkansas Blue Cross and Blue Shield participating PPO provider you are able to offer in network benefits to Arkansas Blue Medicare and Health Advantage Medicare Advantage members
- Or, to become participating contact a member of our dental provider relations team at dentalproviderrelations@usablelife.com
- Or, are contracted with United Concordia Medicare Advantage, as stated in your UCD contract.

What fee schedule do I use for Blue Medicare Dental Plans?

- As a participating PPO Select provider, you will utilize the [Arkansas Blue Cross and Blue Shield PPO fee schedule](#).
- Or, as a United Concordia Medicare Advantage provider, you will utilize the United Concordia Medicare Advantage fee schedule.

How will my staff or a member know if I participate as Blue Medicare Dental provider?

- If you participate in the Arkansas Blue Cross and Blue Shield PPO network or United Concordia Medicare Advantage network you accept Arkansas Blue Medicare and Health Advantage Medicare Advantage.
- Staff may confirm the provider participation by verifying participation under the “Find Care” Online Provider Directory in the list of participating networks:

<https://secure.arkansasbluecross.com/healthcare-providers/#/ChooseNetwork>

- **Arkansas Blue Medicare and Health Advantage Medicare Advantage**

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How will I know the member has Arkansas Blue Medicare or Health Advantage Medicare Advantage?



- Members will present to your office with an Arkansas Blue Medicare HMO, PPO, PFFS or Health Advantage ID card.
- What if I don't take HMO?
 - Arkansas Blue Medicare and Health Advantage Medicare Advantage is the medical plan but the dental is a PPO plan



How do I verify eligibility and benefits?



- You can verify Arkansas Blue Medicare and Health Advantage Medicare Advantage dental plan benefits, eligibility and claim information on the online provider portal <https://www.mydentalcoverage.com/shared/login.shtml> or by contacting customer service at 1-888-224-5213



What Services are covered under Medicare Advantage?



- Arkansas Blue Medicare and Health Advantage Medicare Advantage is a medical plan with embedded Dental PPO benefits. Samples of covered services can be found in the [2021 Dental Provider Manual](#), however we recommend you verify benefits by using the online provider portal at <https://www.mydentalcoverage.com/shared/login.shtml> or by contacting customer service. See below for product names and copy of the medical insurance cards. Please note, there are 8 plans offered under these products and coverage varies between the plans.
 - BlueMedicare Premier HMO
 - Health Advantage Classic HMO
 - Health Advantage Blue Premier HMO
 - BlueMedicare Saver Choice PPO
 - BlueMedicare Value Choice PPO
 - BlueMedicare Premier Choice PPO
 - BlueMedicare Value PFFS
 - BlueMedicare Preferred PFFS



 Arkansas Blue Medicare		BlueMedicare Premier (HMO)	
Enrollee Name TEST W STRICKLAND		Plan H6158_002	
Enrollee ID PBH1006XX012		Rx Bin 016895	Rx PCN HMOAR2
Issuer 8084016158		Rx Group ARPARTD	Rx Group ARPARTD
Group Number: 16158		Issued: 10/2020	
 MedicareRx <small>Prescription Drug Coverage</small>			

 Health Advantage		Health Advantage Blue Classic (HMO)	
Enrollee Name TEST E MAESTRI JR		Plan H9699_004	
Enrollee ID XCSFR11XX034		Rx Bin 016895	Rx PCN HMOAR
Issuer 8084019699		Rx Group ARPARTD	Rx Group ARPARTD
Group Number: 19699		Issued: 09/2020	
 MedicareRx <small>Prescription Drug Coverage</small>			

 Health Advantage		Health Advantage Blue Premier (HMO)	
Enrollee Name TEST L JONES		Plan H9699_006	
Enrollee ID XCSF123XX624		Rx Bin 016895	Rx PCN HMOAR
Issuer 8084019699		Rx Group ARPARTD	Rx Group ARPARTD
Group Number: 19699		Issued: 09/2020	
 MedicareRx <small>Prescription Drug Coverage</small>			

 Arkansas Blue Medicare		BlueMedicare Premier Choice (PPO)	
Enrollee Name JOHN DOE		Plan H3554_008	
Enrollee ID XCX11111111111		Rx Bin 016895	Rx PCN PPOAR2
Issuer 8084000000		Rx Group ARPARTD	Rx Group ARPARTD
Group Number: 13554		Issued: 09/2020	
 MedicareRx <small>Prescription Drug Coverage</small>			

 Arkansas Blue Medicare		BlueMedicare Value (PFFS)	
Enrollee Name TEST O MOODY		Plan H4213_016	
Enrollee ID XCXF123XX018		Rx Bin 016895	Rx PCN PARTBMA
Issuer 8084014213		Rx Group ARPARTD	Rx Group ARPARTD
Group Number: 14213		Issued: 09/2020	
 MedicareRx <small>Prescription Drug Coverage</small>			

 Arkansas Blue Medicare		BlueMedicare Preferred (PFFS)	
Enrollee Name TEST N NEWELL		Plan H4213_017	
Enrollee ID XCXFR11XX047		Rx Bin 016895	Rx PCN PFFSAR
Issuer 8094024213		Rx Group ARPARTD	Rx Group ARPARTD
Group Number: 24213		Issued: 09/2020	
 MedicareRx <small>Prescription Drug Coverage</small>			

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Where do I file claims?

- It is the same address as all other Arkansas Blue Cross Blue Shield dental plans.
Dental Claims Administrator
P.O. Box 69436
Harrisburg, PA 17106-9436

Am I required to accept Medicare Advantage members?

- Yes, as a participating Arkansas Blue Cross and Blue Shield PPO or as a United Concordia Medicare Advantage provider you are contracted to accept Medicare Advantage members plans

Can I balance bill the member?

- For covered benefits you will be compensated up to the allowance and can only bill the member their copayment.
- If a service is not a covered benefit under the members plan due to non-covered service, maximum reached, waiting periods and frequency, you are required to inform the member in writing in advance of treatment outlining their responsibility.

Can I Opt Out of Medicare?

- Yes you can file a form with CMS on their website to Opt Out of Medicare ○ If you Opt Out, you are prohibited from treating Medicare Advantage Members without prior written authorization from the member advising them of their responsibility

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If I participate, does this mean I am contracted with Medicare?

- No, you are not considered registered/contracted with the Federal Medicare program. By your participation in Arkansas Blue Cross and Blue Shield PPO, you can service Medicare Advantage members utilizing our PPO network fee schedule. If you are participating with United Concordia Medicare Advantage, you can service Medicare Advantage members utilizing United Concordia's Advantage network fee schedule. Reimbursements are paid by Arkansas Blue Medicare and Health Advantage.

Will I need to complete any training?

- It is recommended you and your staff complete the CMS Fraud Waste and Abuse Compliance Training Annually
 - To register visit CMS Learning Network to complete the FWA training <https://learner.mlnlms.com/Default.aspx>

Where can I find additional information about Arkansas Blue Medicare or Health Advantage Medicare Advantage?

- Dental Manual & Guidelines
- Standard CDT Guide
- CMS Fraud, Waste and Abuse & Compliance Training & Attestation
- Visit Arkansas Blue Cross and Blue Shield website Medicare Advantage section under Dental Providers at <https://www.arkansasbluecross.com/providers/dental-providers/medicare-advantage-dental>
- Visit Health Advantage website Medicare Advantage section under Dental Providers at <https://healthadvantage-hmo.com/providers/dental-providers>