

Arkansas Blue Medicare Dental

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Arkansas Blue Medicare Dental

Getting to Know Arkansas Blue Medicare Dental

- Arkansas Blue Medicare is an HMO or PPO medical plan with an embedded dental plan
 - This plan is offered to Members 65 years and older, and members of all ages on disability who purchase a Medicare Advantage medical plan

How do I participate?

- As an Arkansas Blue Cross and Blue Shield participating Medicare Advantage provider you are able to offer in network benefits to Arkansas Blue Medicare members
 - Or, to become participating contact a member of our dental provider relations team at dentalproviderrelations@usablelife.com
 - Or, are contracted with United Concordia Medicare Advantage, as stated in your UCD contract.

What fee schedule do I use for Blue Medicare Dental Plans?

- As a participating Medicare Advantage provider, you will utilize the Medicare Advantage fee schedule.
- Or, as a United Concordia Medicare Advantage provider, you will utilize the United Concordia Medicare Advantage fee schedule.

How will my staff or a member know if I participate as Medicare Advantage provider?

- If you participate in the Arkansas Blue Cross and Blue Shield Medicare Advantage network or United Concordia Medicare Advantage network you accept Arkansas Blue Medicare.
- Staff may confirm the provider participation by verifying participation under the “Find Care” Online Provider Directory in the list of participating networks: <https://arkbluecross.com/findcare>
- **Arkansas Blue Medicare**

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How will I know the member has Arkansas Blue Medicare?

- Members will present to your office with an Arkansas Blue Medicare HMO, or PFFS ID card.

What if I don't take HMO?

How do I verify eligibility and benefits?

- You can verify Arkansas Blue Medicare dental plan benefits, eligibility and claim information on the online provider portal <https://www.mydentalcoverage.com/shared/login.shtml> or by contacting customer service at 888-224-5213

What Services are covered under Medicare Advantage?

- Arkansas Blue Medicare is a medical plan with embedded dental benefits. Samples of covered services can be found in the Medicare Advantage Dental Manual, however we recommend you verify benefits by using the online provider portal at <https://www.mydentalcoverage.com/shared/login.shtml> or by contacting customer service. See below for product names and copy of the medical insurance cards. Please note, there are 5 plans offered under these products and coverage varies between the plans.

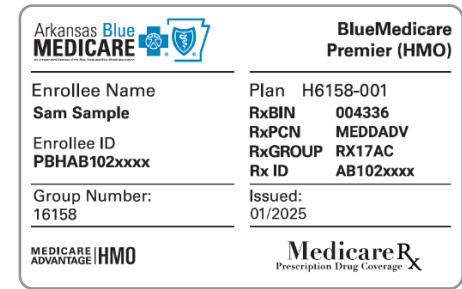
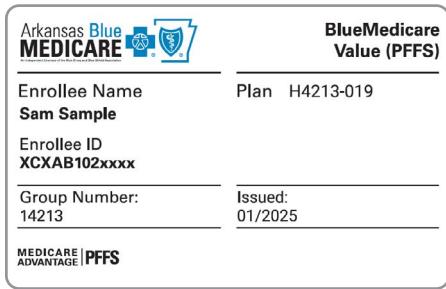
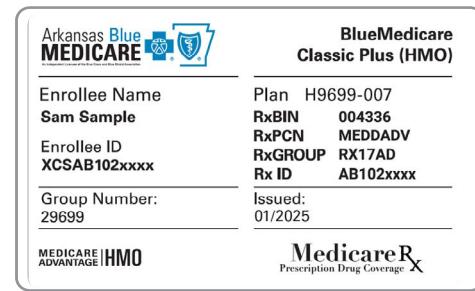
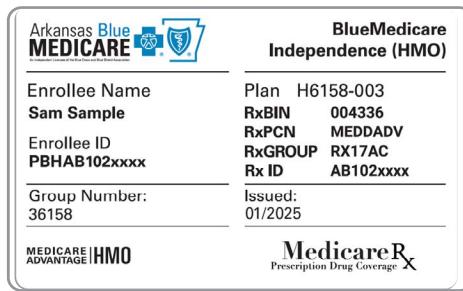
BlueMedicare Premier (HMO)

BlueMedicare Value (PFFS)

BlueMedicare Preferred (PFFS)

BlueMedicare Independence (HMO)

BlueMedicare Classic Plus (HMO)



Arkansas Blue Medicare Dental

Where do I file claims?

- It is the same address as all other Arkansas Blue Cross Blue Shield dental plans.

Dental Claims Administrator
P.O. Box 69436
Harrisburg, PA 17106-9436

Am I required to accept Medicare Advantage members?

Yes, as a participating Arkansas Blue Cross and Blue Shield Medicare Advantage or as a United Concordia Medicare Advantage provider you are contracted to accept Medicare Advantage members plans

Can I balance bill the member?

- For covered benefits you will be compensated up to the allowance and can only bill the member their copayment.
- If a service is not a covered benefit under the members plan due to non-covered service, maximum reached, waiting periods and frequency, you are required to inform the member in writing in advance of treatment outlining their responsibility.

Can I Opt Out of Medicare?

Yes you can file a form with CMS on their website to Opt Out of Medicare. If you Opt Out, you are prohibited from treating Medicare Advantage Members without prior written authorization from the member advising them of their responsibility.

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If I participate, does this mean I am contracted with Medicare?

No, you are not considered registered/contracted with the Federal Medicare program. By your participation in Arkansas Blue Cross and Blue Shield Medicare Advantage, you can service Medicare Advantage members utilizing our Medicare Advantage network fee schedule. If you are participating with United Concordia Medicare Advantage, you can service Medicare Advantage members utilizing United Concordia's Advantage network fee schedule. Reimbursements are paid by Arkansas Blue Medicare.

Will I need to complete any training?

- It is recommended you and your staff complete the CMS Fraud Waste and Abuse Compliance Training annually
 - To register visit CMS Learning Network to complete the FWA training <https://learner.mlnlms.com>

Where can I find additional information about Arkansas Blue Medicare?

- Dental Manual & Guidelines
- Standard CDT Guide
- CMS Fraud, Waste and Abuse & Compliance Training & Attestation
- Visit Arkansas Blue Cross and Blue Shield website Medicare Advantage section under Dental Providers at <https://www.arkansasbluecross.com/providers/dental-providers/medicare-advantage-dental>