Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-800-4298 or visit us at <a href="https://secure.arkansasbluecross.com/members/bcdlist.aspx">https://secure.arkansasbluecross.com/members/bcdlist.aspx</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.arkansasbluecross.com/sbc-glossary">https://www.arkansasbluecross.com/sbc-glossary</a> or call 1-800-800-4298 to request a copy.

Important Questions	Answers	Why This Matters:
deductible?	For <u>network provider</u> \$0 individual / \$0 family; for <u>out-of-network provider</u> \$3,700 individual / \$7,400 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$25,000 for non-essential health benefits. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific deductibles amount before this plan begins to pay for these services. *See Glossary of Terms Section of Plan's Policy for Non-Essential Health Benefit Deductible.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network provider</u> - \$6,300 Individual / \$12,600 family. For <u>out-of-network</u> <u>provider</u> - \$18,900 individual/ \$37,800 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
what is not included in the	Out-of-network coinsurance, premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
network provider?	Yes. See https://www.arkansasbluecross.com/members/network-selection or call 1-800-800-4298 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

SBC #: 35027 SBC-75293AR1200030-01 1/26 HIOS #: 75293AR1200030-01

9/26/2025

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	Services You May Need	What You Will Pay		
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Primary care visit to treat an injury or illness	\$40 <u>copay</u> /visit	50% coinsurance	Covers 3 visits free before copay; **See below Other Covered Services chart for details.
provider's office or clinic	<u>Specialist</u> visit	\$80 <u>copay</u> /visit and 50% <u>coinsurance</u> for other outpatient services	50% <u>coinsurance</u>	Consultation and evaluation only are paid at \$80 copay in-network. Services and procedures other than consult and eval are paid at 50% coinsurance in-network.
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$40 <u>copay</u> /lab and 50% <u>coinsurance</u> for other radiology services		In-network radiology services are paid at 50% coinsurance only. Out-of-network coinsurance applies after deductible.
	Imaging (CT/PET scans, MRIs)	50% coinsurance	50% coinsurance	Out-of-network coinsurance applies after deductible.
	Generic drugs	IVIAIL 590 CODAV/Drescription	Not Covered	Covers up to 30-day supply (retail prescriptions); 31-90 day supply (mail order prescription
If you need drugs to treat your illness or condition	Preferred brand drugs	Retail \$280 copay/prescription Mail \$840 copay/prescription	Not Covered	Covers up to 30-day supply (retail prescriptions); 31-90 day supply (mail order prescription)
More information about prescription drug coverage is available at https://www.arkansasbluecross.com/metallic-formulary-2026	Non-preferred brand drugs	Retail \$1,500 copay/prescription Mail \$4500 copay/prescription	Not Covered	Covers up to 30-day supply (retail prescriptions); 31-90 day supply (mail order prescription)
	Specialty drugs	\$4,900 <u>copay</u> /prescription	Not Covered	Prior authorization, step therapy or quantity limitations may apply; Non-preferred specialty drugs may apply a higher <u>copay</u> in-network; Coverage requires prior authorization.
	Facility fee (e.g., ambulatory surgery center)	50% coinsurance	50% coinsurance	Out-of-network coinsurance applies after deductible.
	Physician/surgeon fees	50% coinsurance		Out-of-network coinsurance applies after deductible.

O N " 15 (	Services You May Need	What You V	/ill Pay	
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Emergency room care	50% <u>coinsurance</u> ; <u>deductible</u> does not apply	50% <u>coinsurance;</u> <u>deductible</u> does not apply	None
If you need immediate medical attention	Emergency medical transportation	50% coinsurance; deductible does not apply	50% <u>coinsurance;</u> <u>deductible</u> does not apply	None
	Urgent care	\$70 <u>copay</u> /visit	50% coinsurance	Coinsurance applies after deductible
If you have a beenital stay	Facility fee (e.g., hospital room)	50% coinsurance	50% coinsurance	Out-of-network coinsurance applies after deductible.
If you have a hospital stay	Physician/surgeon fees	50% coinsurance	50% coinsurance	Out-of-network coinsurance applies after deductible.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$40 <u>copay</u> /visit; and 50% <u>coinsurance</u> for other outpatient services	50% <u>coinsurance</u>	Consultation, evaluation, and psychotherapy only are paid at \$40 copay in-network; Other services and procedures are paid at 50% coinsurance innetwork. **See section below Other Covered Services.
	Inpatient services	50% coinsurance	50% coinsurance	Out-of-network coinsurance applies after deductible.
If you are pregnant	Office visits	\$30 <u>copay</u> /visit	50% <u>coinsurance</u>	Coverage for routine ultrasounds limited to 1; <u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may  apply. Maternity care may include tests and  services described elsewhere in the SBC; <u>Out-of-network coinsurance</u> applies after <u>deductible</u> .  Prior notification required.
	Childbirth/delivery professional services	50% coinsurance	50% coinsurance	Coverage requires prior notification
	Childbirth/delivery facility services	50% <u>coinsurance</u>	50% <u>coinsurance</u>	Coverage for <u>Out-of-network</u> newborn services is limited to \$2,000 per Covered Person for all services first 90 days after birth; ; <u>Out-of-network coinsurance</u> applies after <u>deductible</u> . Prior notification required.

Occurry Medical Front	Services You May Need	What You V	Vill Pay	Limitations Formations 0
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you need help recovering or have other special health needs	Home health care	50% <u>coinsurance</u>	50% coinsurance	Coverage is limited to 50 visits/person/calendar year. Out-of-network coinsurance applies after deductible.
	Rehabilitation services	\$40 <u>copay</u> /visit and_50% <u>coinsurance</u>	Not Covered	Outpatient services limited to 30 visits/person/calendar year and paid at \$40 copay; Inpatient services limited to 60 days/person/calendar year and paid at 50% coinsurance in-network. **See section below Other Covered Services.
	Habilitation services	\$40 <u>copay</u> /visit and_50% <u>coinsurance</u>	Not Covered	Developmental services limited to 180 units/person/calendar year and paid at 50% coinsurance in-network; Outpatient services limited to 30 visits/person/calendar year and paid at \$40 copay. **See section below Other Covered Services.
	Skilled nursing care	50% <u>coinsurance</u>	50% coinsurance	Limited to 60 days/person/calendar year. <u>Out-of-network coinsurance</u> applies after <u>deductible.</u>
	Durable medical equipment	50% <u>coinsurance</u>	50% coinsurance	Out-of-network coinsurance applies after deductible.
	Hospice services	50% <u>coinsurance</u>	50% coinsurance	Hospice care must be certified by a physician as having a life expectancy of six months or less.  Out-of-network coinsurance applies after deductible.
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	Limited to one exam per child per calendar year
	Children's glasses	50% coinsurance	50% coinsurance	Limited to one pair of glasses with lenses or contacts per child per calendar year
	Children's dental check-up	Not Covered	Not Covered	None

### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortions are not covered. Pregnancy terminations under the direction of a physician
- are covered but only when performed in an innetwork or outpatient hospital setting. Acupuncture
- Routine eye care (Adult)
- Cosmetic Surgery
- Dental Care
- Long term care

- Non-emergency care when traveling outside of U.S. (Subject to discretion of the Company)
- Private-duty nursing

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (Limited to 30 visits/person/ calendar year)
- Hearing aids (\$1,400/hearing aid/replacement)
- Infertility treatment
- Bariatric Surgery (\$25,000 Non-EHB Deductible and prior authorization required)
- Routine foot care is covered for podiatric conditions

\*\*"Covers 3 free visits before copay" and applies to the first 3 claims submitted in the calendar year for consult and evaluation services in-network if services are from one of the following categories: Primary Care Physician visits, Outpatient Rehabilitation, Outpatient Habilitation, or Outpatient Mental Health Services.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Arkansas Insurance Department at 1-800-852-5494, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/healthreform or contact the plan at 1-800-800-4298. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the Arkansas Insurance Department, Consumer Services Division. Additionally, a consumer assistance program can help you file your appeal. The contact information is:

> Arkansas Insurance Department, Consumer Services Division 1 Commerce Way, Suite 102, Little Rock, Arkansas 72202

Telephone 1-800-852-5494, Email address: insurance.consumers@arkansas.gov

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of **Minimum Essential Coverage**, you may not be eligible for the **premium tax credit**,

## Does this plan meet Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-662-2276.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-844-662-2276.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-844-662-2276.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-844-662-2276.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

# **About These Coverage Examples:**

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$80
■ Hospital (facility) coinsurance	50%
Other coinsurance	50%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this arrange Day would now

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	50%
■ Other coinsurance	50%

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost \$7,400

# Total Example Cost \$12,800

In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$30
Coinsurance	\$6,300
What isn't covered	
Limits or exclusions	\$40
The total Peg would pay is	\$6,370

In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$5,500
Coinsurance	\$800
What isn't covered	
Limits or exclusions	\$500

\$6,800

**Total Example Cost** 

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	50%
Other coinsurance	50%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

**Total Example Cost** 

In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$400
<u>Coinsurance</u>	\$1,000
What isn't covered	
Limits or exclusions	\$0
Total Example Cost	\$1,400

\$1,900

### NOTICE OF LANGUAGE ASSISTANCE, AUXILIARY AIDS/SERVICES AND NON-DISCRIMINATION NOTICE

We provide free language assistance, appropriate auxiliary aids and services, and reasonable modifications to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, written information in various formats (large print, audio, accessible electronic formats, other formats), and language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, call or contact Customer Service at 1-800-238-8379 (TTY:771) or Civil Rights Coordinator.

ATTENTION: Free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in assessable formats are available free of charge. Call 1-800-238-8379 (TTY: 711) or speak to your provider.

**Spanish:** ATENCIÓN: Disponemos de servicios gratuitos de asistencia lingüística. También hay disponibles de forma gratuita ayudas y servicios auxiliares adecuados para proporcionar información en formatos accesibles. Llame al 1-800-238-8379 (TTY: 711) o hable con su proveedor.

Chinese Simplified: 注意:提供免费语言服务。此外,免费提供适合残障人士使用的辅助和支持服务。请致电 1-800-238-8379 (TTY: 711)或联系您的服务提供商。

Chinese Traditional: 注意:我們提供免費的語言協助服務,以及免費的適當輔助工具和其他服務,讓您能夠獲得無障礙格式的資訊。請撥打 1-800-238-8379 (TTY: 711)或諮詢您的服務提供者。

**Tagalog:** PAUNAWA: Available para sa iyo ang mga libreng serbisyo sa tulong sa wika. Available rin nang walang bayad ang mga naaangkop na auxiliary na tulong at serbisyo para magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-800-238-8379 (TTY: 711) o makipag-usap sa iyong provider.

French: ATTENTION: Des services d'assistance linguistique sont gratuitement mis à votre disposition. Des aides et services auxiliaires appropriés visant à vous informer dans des formats accessibles sont également mis à votre disposition gratuitement. Appelez le 1 800 238 8379 (TTY: 711) ou discutez avec votre prestataire.

Vietnamese: CHÚ Ý: Các dịch vụ hỗ trợ ngôn ngữ sẽ được cung cấp miễn phí cho quý vị. Các dịch vụ và hỗ trợ giao tiếp phù hợp nhằm cung cấp thông tin ở các định dạng dễ tiếp cân cũng được cung cấp hoàn toàn miễn phí. Hãy gọi 1-800-238-8379 (TTY: 711) hoặc trao đổi với nhà cung cấp của quý vị.

**German:** HINWEIS: Ihnen stehen kostenlose Sprachmittlungsdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zum barrierefreien Zugang zu Informationen stehen ebenfalls kostenfrei zur Verfügung. Rufen Sie 1-800-238- 8379 (TTY: 711) an oder sprechen Sie mit Ihrem Leistungserbringer.

**Korean:** 주의: 무료 언어 지원 서비스를 이용하실 수 있습니다. 접근 가능한 형식으로 정보를 제공하기 위한 적절한 보조 도구와 서비스도 무료로 제공됩니다. 1-800-238-8379 (TTY: 711)번으로 전화하거나 담당 서비스 제공자에게 문의하십시오.

Russian: ВНИМАНИЕ! Вам доступны бесплатные услуги языковой поддержки. Приемлемые вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-800-238-8379 (ТТҮ: 711) или обратитесь к своему поставщику услуг.

Hindi: ध्यान दें: आपके लिए निशुल्क भाषा सहायता सेवाएं उपलब्ध हैं। आसान फ़ॉर्मैट में सूचना उपलब्ध कराने के लिए उचित सहायक साधन और सेवाएं भी निशुल्क उपलब्ध हैं। 1-800-238-8379 (TTY: 711) पर कॉल करें या अपने प्रदाता से बात करें। Italian: ATTENZIONE: Ha a disposizione servizi di assistenza linguistica gratuiti. Potrà usufruire gratuitamente anche di sussidi e servizi ausiliari appropriati per ottenere le informazioni in formati accessibili. Chiami il numero 1-800-238-8379 (TTY: 711) o chieda al suo operatore sanitario.

Portuguese: ATENÇÃO: Serviços gratuitos de assistência linguística estão disponíveis para você. Ajudas e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 1-800-238-8379 (TTY: 711) ou fale com seu provedor.

French Creole: ATANSYON: Genyen sèvis asistans lang gratis disponib pou ou. Epitou, genyen lòt èd ak sèvis apwopriye disponib gratis pou ede moun jwenn enfòmasyon nan yon fòma ki aksesib. Rele 1-800-238-8379 (TTY: 711) oswa pale ak founisè w la.

**Polish:** UWAGA: może Pan/Pani skorzystać z bezpłatnych usług pomocy językowej. Odpowiednie dodatkowe pomoce i usługi w zakresie zapewniania dostępu do informacji w przystępnym formacie również są dostępne bezpłatnie. Prosimy dzwonić pod numer 1-800-238-8379 (TTY: 711) lub porozmawiać z lekarzem.

Japanese: 注意: 無料の言語サポートサービスをご利用いただけます。アクセシブルなフォーマットで情報を提供するための適切な援助やサービスも無料でご利用いただけます。1-800-238-8379 (TTY: 711) にお電話いただくか、医療提供者にご相談ください

### NON-DISCRIMINATION NOTICE

Our Company complies with applicable federal and state civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex.

If you believe that we have failed to provide these language assistance or auxiliary aids and services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex.

### **Civil Rights Coordinator**

601 Gaines Street, Little Rock, AR 72201 Phone: 1-844-662-2276 (TTY: 711)

You can file a grievance in person, by mail, or by email. If you need help filing a grievance our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

#### U.S. Department of Health and Human Services

200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201

Phone: 1-800-368-1019; TDD: 1-800-537-7697

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.