BlueMedicare Saver Choice (PPO) offered by Arkansas Blue Medicare

Annual Notice of Changes for 2025

You are currently enrolled as a member of BlueMedicare Saver Choice (PPO). Next year, there will be changes to the plan's costs and benefits. *Please see page 4 for a Summary of Important Costs, including Premium.*

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at **www.arkbluemedicare.com**. You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

• You have from October 15 until December 7 to make changes to your Medicare coverage for next year.

What to do now

1.	ASK: Which changes apply to you
	Check the changes to our benefits and costs to see if they affect you.
	• Review the changes to medical care costs (doctor, hospital).
	• Review the changes to our drug coverage, including coverage restrictions and cost sharing.
	• Think about how much you will spend on premiums, deductibles, and cost sharing.
	 Check the changes in the 2025 "Drug List" to make sure the drugs you currently take are still covered. Compare the 2024 and 2025 plan information to see if any of these drugs are moving to a different cost-sharing tier or will be subject to different restrictions, such as prior authorization, step therapy, or a quantity limit, for 2025.
	Check to see if your primary care doctors, specialists, hospitals, and other providers, including pharmacies, will be in our network next year. Check if you qualify for help paying for prescription drugs. People with limited incomes may qualify for "Extra Help" from Medicare. Think about whether you are happy with our plan.
2.	COMPARE: Learn about other plan choices
	Check coverage and costs of plans in your area. Use the Medicare Plan Finder at the www.medicare.gov/plan-compare website or review the list in the back of your

Medicare & You 2025 handbook. For additional support, contact your State Health Insurance Assistance Program (SHIP) to speak with a trained counselor.

Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

- 3. CHOOSE: Decide whether you want to change your plan
 - If you don't join another plan by December 7, 2024, you will stay in BlueMedicare Saver Choice (PPO).
 - To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1**, **2025**. This will end your enrollment with BlueMedicare Saver Choice (PPO).
 - If you recently moved into or currently live in an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time. If you recently moved out of an institution, you have an opportunity to switch plans or switch to Original Medicare for two full months after the month you move out.

Additional Resources

- Please contact our Customer Service number at **1-844-463-1088** for additional information. (TTY users should call **711**.) Hours are 8:00 a.m. to 8:00 p.m. Central, Monday through Friday (April 1 through September 30). From October 1 through March 31, our hours are 8:00 a.m. to 8:00 p.m. Central, seven days a week. This call is free.
- This information is available in large print, braille, or audio.
- Coverage under this plan qualifies as Qualifying Health Coverage (QHC) and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for more information.

About BlueMedicare Saver Choice (PPO)

- Arkansas Blue Medicare offers HMO, PFFS, PPO, and PDP plans with a Medicare contract. Enrollment in Arkansas Blue Medicare depends on contract renewal.
- When this document says "we," "us," or "our," it means Arkansas Blue Medicare. When it says "plan" or "our plan," it means BlueMedicare Saver Choice (PPO).

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Summary of Important Costs for 2025

The table below compares the 2024 costs and 2025 costs for BlueMedicare Saver Choice (PPO) in several important areas. **Please note this is only a summary of costs.**

Cost	2024 (this year)	2025 (next year)
Monthly plan premium*	\$0	\$0
* Your premium may be higher than this amount.		
(See Section 1.1 for details.)		
Maximum out-of-pocket amounts This is the most you will pay out-of-	From network providers: \$5,000	From network providers: \$6,000
pocket for your covered services. (See Section 1.2 for details.)	From network and out-of- network providers combined: \$9,550	From network and out-of- network providers combined: \$9,550
Doctor office visits	<u>In-Network</u>	<u>In-Network</u>
	Primary care visits: \$0 copay per visit	Primary care visits: \$0 copay per visit
	Specialist visits: \$30 copay per visit	Specialist visits: \$35 copay per visit
	Out-of-Network	Out-of-Network
	Primary care visits: \$30 copay per visit	Primary care visits: \$30 copay per visit
	Specialist visits: 40% of the total cost	Specialist visits: 40% of the total cost

Cost	2024 (this year)	2025 (next year)
Inpatient hospital stays	In-Network For each Medicare- covered hospital stay: \$325 copay per day for days 1–5; \$0 copay per day for days 6–90 Additional days are not covered.	In-Network For each Medicare- covered hospital stay: \$375 copay per day for days 1–5; \$0 copay per day for days 6–90 Additional days are not covered.
	A transfer from one facility (e.g., an acute care or long-term care hospital) to another facility is treated as a new admission.	A transfer from one facility (e.g., an acute care or long-term care hospital) to another facility is treated as a new admission.
	Out-of-Network	Out-of-Network
	For each Medicare- covered hospital stay: 40% of the total cost	For each Medicare- covered hospital stay: 40% of the total cost
Part D prescription drug coverage	Deductible: \$250 except	Deductible: \$250 except
(See Section 1.5 for details.)	for covered insulin products and most adult Part D vaccines.	for covered insulin products and most adult Part D vaccines.
	Copayment/Coinsurance during the Initial Coverage Stage:	Copayment/Coinsurance during the Initial Coverage Stage:
	 Drug Tier 1: \$0 copay Drug Tier 2: \$15 copay Drug Tier 3: \$47 copay 	 Drug Tier 1: \$0 copay Drug Tier 2: \$10 copay Drug Tier 3: \$47 copay
	You pay \$20 per month supply of each covered insulin product on this tier.	You pay \$35 per month supply of each covered insulin product on this tier.

Cost	2024 (this year)	2025 (next year)
	• Drug Tier 4: \$100 copay	• Drug Tier 4: 43% of the total cost
	You pay \$20 per month supply of each covered insulin product on this tier.	You pay \$35 per month supply of each covered insulin product on this tier.
	• Drug Tier 5: 29% of the total cost	• Drug Tier 5: 30% of the total cost
	You pay \$20 per month supply of each covered insulin product on this tier.	You pay \$35 per month supply of each covered insulin product on this tier.
	• Drug Tier 6: \$0 copay	• Drug Tier 6: Not covered.
	Catastrophic Coverage: • During this payment stage, the plan pays the full cost for your covered Part D drugs and for excluded drugs that are covered under our enhanced benefit. You pay nothing.	 Catastrophic Coverage: During this payment stage, you pay nothing for your covered Part D drugs. You may have cost sharing for drugs that are covered under our enhanced benefit.

SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2024 (this year)	2025 (next year)
Monthly premium	\$0	\$0
(You must also continue to pay your Medicare Part B premium.)		

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as creditable coverage) for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.

Section 1.2 - Changes to Your Maximum Out-of-Pocket Amounts

Medicare requires all health plans to limit how much you pay out-of-pocket for the year. These limits are called the maximum out-of-pocket amounts. Once you reach this amount, you generally pay nothing for covered services for the rest of the year.

Cost	2024 (this year)	2025 (next year)
In-network maximum out-of-pocket amount Your costs for covered medical services (such as copays) from network providers count toward your in-network maximum out-of-pocket amount. Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.	\$5,000	\$6,000 Once you have paid \$6,000 out-of-pocket for covered services, you will pay nothing for your covered services from network providers for the rest of the calendar year.

Cost	2024 (this year)	2025 (next year)
Combined maximum out-of-pocket amount Your costs for covered medical services (such as copays) from innetwork and out-of-network providers count toward your combined maximum out-of-pocket amount. Your costs for outpatient prescription	2024 (this year) \$9,550	\$9,550 Once you have paid \$9,550 out-of-pocket for covered services, you will pay nothing for your covered services from network or out-of-network providers for the rest of the
drugs do not count toward your maximum out-of-pocket amount for medical services.		calendar year.

Section 1.3 – Changes to the Provider and Pharmacy Networks

Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies.

Updated directories are located on our website at **www.arkbluemedicare.com**. You may also call Customer Service for updated provider and/or pharmacy information or to ask us to mail you a directory, which we will mail within three business days.

There are changes to our network of providers for next year. Please review the 2025 *Provider Directory* at www.arkbluemedicare.com to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.

There are changes to our network of pharmacies for next year. Please review the 2025 *Pharmacy Directory* at www.arkbluemedicare.com to see which pharmacies are in our network.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers), and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Customer Service so we may assist.

Section 1.4 – Changes to Benefits and Costs for Medical Services

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2024 (this year)	2025 (next year)
Ambulatory surgical center services	In-Network You pay a \$275 copay per visit.	In-Network You pay a \$250 copay per visit.
Blue Medicare Sapphire card	In- and Out-of-Network You receive a \$500 allowance per year.	In- and Out-of-Network This benefit is not covered.
Cardiac rehabilitation services	In-Network Prior authorization is required for cardiac rehabilitation services.	In-Network Prior authorization is not required for cardiac rehabilitation services.
Chiropractic services	In-Network You pay a \$20 copay per visit.	In-Network You pay a \$15 copay per visit.
Dental services (Medicare- covered)	In-Network You pay a \$30 copay per visit.	In-Network You pay a \$35 copay per visit.
Dental (supplemental)	In- and Out-of-Network You have an annual maximum of \$2,000 for preventive and comprehensive dental services.	In- and Out-of-Network You have an annual maximum of \$3,000 for preventive and comprehensive dental services.
Dental Xtra SM	In- and Out-of-Network This benefit is covered.	In- and Out-of-Network This benefit is <u>not</u> covered.

Cost	2024 (this year)	2025 (next year)
Diabetic supplies	<u>In-Network</u>	<u>In-Network</u>
	Prior authorization is required for diabetic supplies (CGMs).	Prior authorization is <u>not</u> required for diabetic supplies (CGMs).
Diabetic	<u>In-Network</u>	<u>In-Network</u>
therapeutic shoes/inserts	You pay 20% of the total cost for diabetic therapeutic shoes and inserts.	You pay a \$0 copay for diabetic therapeutic shoes and inserts.
Emergency	In- and Out-of-Network	In- and Out-of-Network
services	You pay a \$120 copay per visit.	You pay a \$125 copay per visit.
Eyewear	In- and Out-of-Network	In- and Out-of-Network
(supplemental)	You have a combined allowance of \$100 for contact lenses, eyeglasses, and upgrades every year.	You have a combined allowance of \$150 for contact lenses, eyeglasses, and upgrades every year.
	Contact lenses and eyeglasses (lenses and frames) are limited to one per year up to the annual allowance.	Contact lenses and eyeglasses (lenses and frames) are unlimited up to the annual allowance.
Hearing exams	<u>In-Network</u>	<u>In-Network</u>
(Medicare- covered)	You pay a \$30 copay per visit.	You pay a \$35 copay per visit.
Inpatient hospital	<u>In-Network</u>	<u>In-Network</u>
stays	You pay a \$325 copay per day for days 1–5 and a \$0 copay per day for days 6–90.	You pay a \$375 copay per day for days 1–5 and a \$0 copay per day for days 6–90.
Inpatient	<u>In-Network</u>	<u>In-Network</u>
psychiatric stays	You pay a \$325 copay per day for days 1–5 and a \$0 copay per day for days 6–90.	You pay a \$375 copay per day for days 1–5 and a \$0 copay per day for days 6–90.

Cost	2024 (this year)	2025 (next year)
Intensive cardiac rehabilitation	In-Network	In-Network
services	Prior authorization is required for intensive cardiac rehabilitation services.	Prior authorization is <u>not</u> required for intensive cardiac rehabilitation services.
Occupational	<u>In-Network</u>	<u>In-Network</u>
therapy services	You pay a \$35 copay per visit.	You pay a \$40 copay per visit.
Other healthcare	<u>In-Network</u>	<u>In-Network</u>
professional	You pay a \$30 copay for services received in specialist offices.	You pay a \$35 copay for services received in specialist offices.
Outpatient	<u>In-Network</u>	<u>In-Network</u>
diagnostic radiological services	You pay a \$295 copay per visit for outpatient diagnostic radiological services, excluding mammograms and ultrasounds.	You pay a \$325 copay per visit for outpatient diagnostic radiological services, excluding mammograms and ultrasounds.
	You pay a \$0 copay for diagnostic DEXA scans.	You pay a \$325 copay for diagnostic DEXA scans.
Outpatient	<u>In-Network</u>	<u>In-Network</u>
hospital observation	You pay a \$295 copay per stay.	You pay a \$325 copay per stay.
Outpatient	In-Network	<u>In-Network</u>
hospital services	You pay a \$295 copay per visit.	You pay a \$325 copay per visit.
Over-the-counter	In-Network Only	In-Network Only
(OTC) items	You receive \$65 per calendar quarter for OTC items.	You receive \$80 per calendar quarter for OTC items.
Physician	<u>In-Network</u>	<u>In-Network</u>
specialist services	You pay a \$30 copay per visit.	You pay a \$35 copay per visit.

Cost	2024 (this year)	2025 (next year)
Skilled nursing	<u>In-Network</u>	<u>In-Network</u>
facility (SNF) care	You pay a \$0 copay per day for days 1–20 and a \$203 copay per day for days 21–100.	You pay a \$0 copay per day for days 1–20 and a \$214 copay per day for days 21–100.
Vision exams	<u>In-Network</u>	<u>In-Network</u>
Medicare- overed)	You pay a \$30 copay for all Medicare-covered eye exams, except for a diabetic retinopathy screening.	You pay a \$35 copay for all Medicare-covered eye exams, except for a diabetic retinopathy screening.

Section 1.5 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or Drug List. A copy of our Drug List is provided electronically.

We made changes to our Drug List, which could include removing or adding drugs, changing the restrictions that apply to our coverage for certain drugs, or moving them to a different cost-sharing tier. Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions, or if your drug has been moved to a different cost-sharing tier.

Most of the changes in the Drug List are new for the beginning of each year. However, we might make other changes that are allowed by Medicare rules that will affect you during the plan year. We update our online Drug List at least monthly to provide the most up-to-date list of drugs. If we make a change that will affect your access to a drug you are taking, we will send you a notice about the change.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your *Evidence of Coverage* and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception, and/or working to find a new drug. You can also contact Customer Service for more information.

Starting in 2025, we may immediately remove brand name drugs or original biological products on our Drug List if we replace them with new generics or certain biosimilar versions of the brand name drug or original biological product on the same or lower cost-sharing tier and with the same or fewer restrictions.

Also, when adding a new version, we may decide to keep the brand name drug or original biological product on our Drug List, but immediately move it to a different cost-sharing tier or add new restrictions or both.

This means, for instance, if you are taking a brand name drug or biological product that is being replaced by a generic or biosimilar version, you may not get notice of the change 30 days before we make it or get a month's supply of your brand name drug or biological product at a network pharmacy. If you are taking the brand name drug or biological product at the time we make the change, you will still get information on the specific change we made, but it may arrive after we make the change.

Some of these drug types may be new to you. For definitions of the drug types that are discussed throughout this chapter, please see Chapter 12 of your *Evidence of Coverage*. The Food and Drug Administration (FDA) also provides consumer information on drugs. See FDA website: https://www.fda.gov/drugs/biosimilars/multimedia-education-materials-biosimilars#For%20Patients. You may also contact Customer Service or ask your health care provider, prescriber, or pharmacist for more information.

Changes to Prescription Drug Benefits and Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), **the information about costs for Part D prescription drugs may not apply to you**. We sent you a separate insert, called the *Evidence of Coverage Rider for People Who Get "Extra Help" Paying for Prescription Drugs* (also called the *Low-Income Subsidy Rider* or the *LIS Rider*), which tells you about your drug costs. If you receive "Extra Help" and you haven't received this insert by September 30, 2024, please call Customer Service and ask for the *LIS Rider*.

Beginning in 2025, there are three **drug payment stages:** the Yearly Deductible Stage, the Initial Coverage Stage, and the Catastrophic Coverage Stage. The Coverage Gap Stage and the Coverage Gap Discount Program will no longer exist in the Part D benefit.

The Coverage Gap Discount Program will also be replaced by the Manufacturer Discount Program. Under the Manufacturer Discount Program, drug manufacturers pay a portion of the plan's full cost for covered Part D brand name drugs and biologics during the Initial Coverage Stage and the Catastrophic Coverage Stage. Discounts paid by manufacturers under the Manufacturer Discount Program do not count toward out-of-pocket costs.

Changes to the Deductible Stage

Stage	2024 (this year)	2025 (next year)
Stage 1: Yearly Deductible Stage	The deductible is \$250.	The deductible is \$250.
During this stage, you pay the full cost of your Tier 4 (Non-Preferred Drug) and Tier 5 (Specialty Tier) drugs until you have reached the yearly deductible. The deductible doesn't apply to covered insulin products and most adult Part D vaccines, including shingles, tetanus, and travel vaccines.	During this stage, you pay \$0 cost sharing for drugs on Tier 1 (Preferred Generic), \$15 cost sharing for drugs on Tier 2 (Generic), \$47 cost sharing for drugs on Tier 3 (Preferred Brand), \$0 cost sharing for drugs on Tier 6 (Select Care Drugs), and the full cost of drugs on Tier 4 (Non-Preferred Drug) and Tier 5 (Specialty Tier) until you have reached the yearly deductible.	During this stage, you pay \$0 cost sharing for drugs on Tier 1 (Preferred Generic), \$10 cost sharing for drugs on Tier 2 (Generic), \$47 cost sharing for drugs on Tier 3 (Preferred Brand), and the full cost of drugs on Tier 4 (Non-Preferred Drug) and Tier 5 (Specialty Tier) until you have reached the yearly deductible.

Changes to Your Cost Sharing in the Initial Coverage Stage

For drugs on Tier 4 (Non-Preferred Drug), your cost sharing in the Initial Coverage Stage is changing from a copayment to coinsurance. Please see the following chart for the changes from 2024 to 2025.

Stage	2024 (this year)	2025 (next year)
Stage 2: Initial Coverage Stage Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of the cost of your drugs, and you pay your share of the cost. For 2024, you paid a \$100 copayment for drugs on Tier 4 (Non-Preferred Drug). For 2025, you will pay a 43% coinsurance for drugs on this tier.	Your cost for a one- month supply filled at a network pharmacy with standard cost sharing:	Your cost for a one- month supply filled at a network pharmacy with standard cost sharing:
	Tier 1 (Preferred Generic):	Tier 1 (Preferred Generic):
	You pay \$0 per prescription.	You pay \$0 per prescription.
The costs in this chart are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing. For information about the costs for a long-term supply, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i> . We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.	Tier 2 (Generic):	Tier 2 (Generic):
	You pay \$15 per prescription.	You pay \$10 per prescription.
	Your cost for a one- month mail-order prescription is \$15.	Your cost for a one- month mail-order prescription is \$10.
	Tier 3 (Preferred Brand):	Tier 3 (Preferred Brand):
	You pay \$47 per prescription.	You pay \$47 per prescription.
Most adult Part D vaccines are covered at no cost to you.	You pay \$20 per month supply of each covered insulin product on this tier.	You pay \$35 per month supply of each covered insulin product on this tier.
	Tier 4 (Non-Preferred Drug):	Tier 4 (Non-Preferred Drug):
	You pay \$100 per prescription.	You pay 43% of the total cost.

Stage	2024 (this year)	2025 (next year)
	You pay \$20 per month supply of each covered insulin product on this tier.	You pay \$35 per month supply of each covered insulin product on this tier.
	Your cost for a one- month mail-order prescription is \$100.	Your cost for a one- month mail-order prescription is 43% of the total cost.
	Tier 5 (Specialty Tier):	Tier 5 (Specialty Tier):
	You pay 29% of the total cost.	You pay 30% of the total cost.
	You pay \$20 per month supply of each covered insulin product on this tier.	You pay \$35 per month supply of each covered insulin product on this tier.
	Your cost for a one- month mail-order prescription is 29% of the total cost.	Your cost for a one- month mail-order prescription is 30% of the total cost.
	Tier 6 (Select Care Drugs):	Tier 6 (Select Care Drugs):
	You pay \$0 per prescription.	Not covered.
	Your cost for a one- month mail-order prescription is \$0.	
	Once your total drug costs have reached \$5,030, you will move to the next stage (the Coverage Gap Stage).	Once you have paid \$2,000 out-of-pocket for Part D drugs, you will move to the next stage (the Catastrophic Coverage Stage).

Changes to the Catastrophic Coverage Stage

The Catastrophic Coverage Stage is the third and final stage. Beginning in 2025, drug manufacturers pay a portion of the plan's full cost for covered Part D brand name drugs and biologics during the Catastrophic Coverage Stage. Discounts paid by manufacturers under the Manufacturer Discount Program do not count toward out-of-pocket costs.

If you reach the Catastrophic Coverage Stage, you pay nothing for your covered Part D drugs. You may have cost sharing for excluded drugs that are covered under our enhanced benefit.

For specific information about your costs in the Catastrophic Coverage Stage, look at Chapter 6, Section 6 in your *Evidence of Coverage*.

SECTION 2 Administrative Changes

Description	2024 (this year)	2025 (next year)
Medicare Prescription Payment Plan	Not applicable	The Medicare Prescription Payment Plan is a new payment option that works with your current drug coverage, and it can help you manage your drug costs by spreading them across monthly payments that vary throughout the year (January—December).
		To learn more about this payment option, please contact us at 1-844-280-5833 or visit Medicare.gov.

SECTION 3 Deciding Which Plan to Choose

Section 3.1 - If you want to stay in BlueMedicare Saver Choice (PPO)

To stay in our plan, you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our BlueMedicare Saver Choice (PPO).

Section 3.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2025 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- OR You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 2.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (**www.medicare.gov/plan-compare**), read the *Medicare & You 2025* handbook, call your State Health Insurance Assistance Program (see Section 5), or call Medicare (see Section 7.2).

As a reminder, Arkansas Blue Medicare offers other Medicare health plans and Medicare prescription drug plans. These other plans may differ in coverage, monthly premiums, and costsharing amounts.

Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from BlueMedicare Saver Choice (PPO).
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from BlueMedicare Saver Choice (PPO).
- To change to Original Medicare without a prescription drug plan, you must either:
 - Send us a written request to disenroll. Contact Customer Service if you need more information on how to do so.
 - OR − Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 4 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2025.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get "Extra Help" paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage Plan for January 1, 2025, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2025.

If you recently moved into or currently live in an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time. If you recently moved out of an institution, you have an opportunity to switch plans or switch to Original Medicare for two full months after the month you move out.

SECTION 5 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In Arkansas, the SHIP is called Seniors Health Insurance Information Program.

It is a state program that gets money from the federal government to give **free** local health insurance counseling to people with Medicare. Seniors Health Insurance Information Program counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call Seniors Health Insurance Information Program at **1-800-224-6330**. You can learn more about Seniors Health Insurance Information Program by visiting their website (**www.shiipar.com**).

SECTION 6 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

• "Extra Help" from Medicare. People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, yearly

deductibles, and coinsurance. Additionally, those who qualify will not have a late enrollment penalty. To see if you qualify, call:

- 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048,
 24 hours a day, seven days a week;
- The Social Security Office at 1-800-772-1213 between 8:00 a.m. and 7:00 p.m.,
 Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call 1-800-325-0778; or
- Your State Medicaid Office.
- Prescription Cost-sharing Assistance for Persons with HIV/AIDS. The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. To be eligible for the ADAP operating in your State, individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the Arkansas AIDS Drug Assistance Program (Ryan White Program).

For information on eligibility criteria, covered drugs, or how to enroll in the program, please call **1-501-661-2408** or visit https://www.healthy.arkansas.gov/programs-services/topics/ryan-white-program.

• The Medicare Prescription Payment Plan. The Medicare Prescription Payment Plan is a new payment option to help you manage your out-of-pocket drug costs, starting in 2025. This new payment option works with your current drug coverage, and it can help you manage your drug costs by spreading them across monthly payments that vary throughout the year (January–December). This payment option might help you manage your expenses, but it doesn't save you money or lower your drug costs.

"Extra Help" from Medicare and help from your ADAP, for those who qualify, is more advantageous than participation in the Medicare Prescription Payment Plan. All members are eligible to participate in this payment option, regardless of income level, and all Medicare drug plans and Medicare health plans with drug coverage must offer this payment option. To learn more about this payment option, please contact us at **1-844-280-5833** or visit **Medicare.gov**.

SECTION 7 Questions?

Section 7.1 – Getting Help from BlueMedicare Saver Choice (PPO)

Questions? We're here to help. Please call Customer Service at **1-844-463-1088**. (TTY only, call **711**.) We are available for phone calls 8:00 a.m. to 8:00 p.m. Central, Monday through Friday (April 1 through September 30). From October 1 through March 31, our hours are 8:00 a.m. to 8:00 p.m. Central, seven days a week. Calls to these numbers are free.

Read your 2025 Evidence of Coverage (it has details about next year's benefits and costs)

This Annual Notice of Changes gives you a summary of changes in your benefits and costs for 2025. For details, look in the 2025 Evidence of Coverage for BlueMedicare Saver Choice (PPO). The Evidence of Coverage is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the Evidence of Coverage is located on our website at www.arkbluemedicare.com. You may also call Customer Service to ask us to mail you an Evidence of Coverage.

Visit our Website

You can also visit our website at **www.arkbluemedicare.com**. As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our *List of Covered Drugs* (*Formulary/Drug List*).

Section 7.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call **1-800-MEDICARE** (**1-800-633-4227**), 24 hours a day, seven days a week. TTY users should call **1-877-486-2048**.

Visit the Medicare Website

Visit the Medicare website (**www.medicare.gov**). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to **www.medicare.gov/plan-compare**.

Read Medicare & You 2025

Read the *Medicare & You 2025* handbook. Every fall, this document is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.