

# NOTICE

Important plan documents are available for download at [arkbluemedicare.com](https://arkbluemedicare.com). These documents include:

### **Evidence of Coverage (EOC):**

Includes a comprehensive outline of your plan's benefits

### **Provider Directory:**

Lists the network providers available in your area

### **Pharmacy Directory:**

Lists the network pharmacies available in your area

### **Formulary:**

Provides a list of covered prescription drugs

Not all of these documents are applicable to every plan. If you'd like to have any of these mailed to you, please call Customer Service toll-free at **1-844-463-1088** (TTY: **711**) and we'll be happy to help! Our office hours are 8:00 a.m. to 8:00 p.m. Central, Monday through Friday (April 1 through September 30), and 8:00 a.m. to 8:00 p.m. Central, seven days a week (October 1 through March 31).

If you'd like to receive electronic versions of any other plan documents, including your Annual Notice of Changes (ANOC), you can call us at the number above and ask to opt-in to electronic document availability. (You can revoke this opt-in at any time by calling us.)

The Provider and Pharmacy Directories may change at any time. You will be notified as necessary. All 2024 documents will be available by October 15, 2023.