

## **BlueMedicare Value Choice (PPO) offered by Arkansas Blue Medicare**

### **Annual Notice of Changes for 2023**

You are currently enrolled as a member of BlueMedicare Value Choice (PPO). Next year, there will be changes to the plan's costs and benefits. ***Please see page 4 for a Summary of Important Costs, including Premium.***

This document tells about the changes to your plan. To get more information about costs, benefits, or rules, please review the *Evidence of Coverage*, which is located on our website at [www.arkbluemedicare.com](http://www.arkbluemedicare.com). You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

- **You have from October 15 until December 7 to make changes to your Medicare coverage for next year.**

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#### **What to do now**

##### **1. ASK:** Which changes apply to you

- Check the changes to our benefits and costs to see if they affect you.
  - Review the changes to medical care costs (doctor, hospital).
  - Review the changes to our drug coverage, including authorization requirements and costs.
  - Think about how much you will spend on premiums, deductibles, and cost sharing.
- Check the changes in the 2023 Drug List to make sure the drugs you currently take are still covered.
- Check to see if your primary care doctors, specialists, hospitals, and other providers, including pharmacies will be in our network next year.
- Think about whether you are happy with our plan.

##### **2. COMPARE:** Learn about other plan choices

- Check coverage and costs of plans in your area. Use the Medicare Plan Finder at [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare) website or review the list in the back of your *Medicare & You 2023* handbook.
- Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

### 3. **CHOOSE:** Decide whether you want to change your plan

- If you don't join another plan by December 7, 2022, you will stay in BlueMedicare Value Choice (PPO).
- To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1, 2023**. This will end your enrollment with BlueMedicare Value Choice (PPO).
- If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

### **Additional Resources**

- Please contact our Customer Service number at **1-844-201-4934** for additional information. (TTY users should call **711**.) Hours are 8:00 a.m. to 8:00 p.m. Central, Monday through Friday (April 1 through September 30). From October 1 through March 31, our hours are 8:00 a.m. to 8:00 p.m. Central, seven days a week.
- This information is available in large print.
- **Coverage under this plan qualifies as Qualifying Health Coverage (QHC)** and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at [www.irs.gov/Affordable-Care-Act/Individuals-and-Families](http://www.irs.gov/Affordable-Care-Act/Individuals-and-Families) for more information.

### **About BlueMedicare Value Choice (PPO)**

- Arkansas Blue Medicare offers HMO, PFFS, PPO, and PDP plans with a Medicare contract. Enrollment in Arkansas Blue Medicare depends on contract renewal.
- When this document says “we,” “us,” or “our,” it means Arkansas Blue Medicare. When it says “plan” or “our plan,” it means BlueMedicare Value Choice (PPO).

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## ***Annual Notice of Changes for 2023***

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## Summary of Important Costs for 2023

The table below compares the 2022 costs and 2023 costs for BlueMedicare Value Choice (PPO) in several important areas. **Please note this is only a summary of costs.**

Cost	2022 (this year)	2023 (next year)
<b>Monthly plan premium*</b> * Your premium may be higher or lower than this amount. See Section 1.1 for details.	\$29	\$29
<b>Maximum out-of-pocket amounts</b> This is the <u>most</u> you will pay out-of-pocket for your covered services. (See Section 1.2 for details.)	From network providers: \$6,000  From network and out-of-network providers combined: \$11,300	From network providers: \$6,000  From network and out-of-network providers combined: \$8,950
<b>Doctor office visits</b>	<u><b>In-Network</b></u> Primary care visits: \$0 copay per visit  Specialist visits: \$40 copay per visit  <u><b>Out-of-Network</b></u> Primary care visits: \$25 copay per visit  Specialist visits: 40% coinsurance	<u><b>In-Network</b></u> Primary care visits: \$0 copay per visit  Specialist visits: \$40 copay per visit  <u><b>Out-of-Network</b></u> Primary care visits: \$25 copay per visit  Specialist visits: 40% coinsurance

Cost	2022 (this year)	2023 (next year)
<b>Inpatient hospital stays</b>	<p><b><u>In-Network</u></b> For each Medicare-covered hospital stay: \$345 copay per day for days 1–5, \$0 copay per day for days 6–90, and \$0 copay per day for additional days beyond day 90</p> <p><b><u>Out-of-Network</u></b> For each Medicare-covered hospital stay: 40% coinsurance</p>	<p><b><u>In-Network</u></b> For each Medicare-covered hospital stay: \$345 copay per day for days 1–5, \$0 copay per day for days 6–90, and \$0 copay per day for additional days beyond day 90</p> <p><b><u>Out-of-Network</u></b> For each Medicare-covered hospital stay: 40% coinsurance</p>
<b>Part D prescription drug coverage</b> (See Section 1.5 for details.)	<p>Deductible: \$150</p> <p>Copayment/Coinsurance during the Initial Coverage Stage:</p> <ul style="list-style-type: none"> <li>• Drug Tier 1: \$3 copay</li> <li>• Drug Tier 2: \$13 copay</li> <li>• Drug Tier 3: \$47 copay</li> <li>• Drug Tier 4: \$100 copay</li> <li>• Drug Tier 5: 30% coinsurance</li> <li>• Drug Tier 6: \$0 copay</li> </ul>	<p>Deductible: \$150</p> <p>Copayment/Coinsurance during the Initial Coverage Stage:</p> <ul style="list-style-type: none"> <li>• Drug Tier 1: \$1 copay</li> <li>• Drug Tier 2: \$13 copay</li> <li>• Drug Tier 3: \$47 copay</li> <li>• Drug Tier 4: \$100 copay</li> <li>• Drug Tier 5: 30% coinsurance</li> <li>• Drug Tier 6: \$0 copay</li> </ul>

To find out which drugs are Select Insulin, review the most recent Drug List we provided electronically. You can identify Select Insulin by the words “Select Insulin” used in the benefit chart in the preface of the Drug List. If you have questions about the Drug List, you can also call Customer Service (phone numbers for Customer Service are printed on the back cover of this document).

## SECTION 1 Changes to Benefits and Costs for Next Year

### Section 1.1 – Changes to the Monthly Premium

Cost	2022 (this year)	2023 (next year)
<b>Monthly premium</b> (You must also continue to pay your Medicare Part B premium.)	\$29	\$29

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as “creditable coverage”) for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be less if you are receiving “Extra Help” with your prescription drug costs. Please see Section 5 regarding “Extra Help” from Medicare.

### Section 1.2 – Changes to Your Maximum Out-of-Pocket Amounts

Medicare requires all health plans to limit how much you pay “out-of-pocket” for the year. These limits are called the “maximum out-of-pocket amounts.” Once you reach this amount, you generally pay nothing for covered services for the rest of the year.

Cost	2022 (this year)	2023 (next year)
<p><b>In-network maximum out-of-pocket amount</b></p> <p>Your costs for covered medical services (such as copays) from network providers count toward your in-network maximum out-of-pocket amount. Your plan premium and your costs for prescription drugs do not count toward your maximum out-of-pocket amount.</p>	\$6,000	<p>\$6,000</p> <p>Once you have paid \$6,000 out-of-pocket for covered services, you will pay nothing for your covered services from network providers for the rest of the calendar year.</p>
<p><b>Combined maximum out-of-pocket amount</b></p> <p>Your costs for covered medical services (such as copays) from in-network and out-of-network providers count toward your combined maximum out-of-pocket amount. Your plan premium and costs for outpatient prescription drugs do not count toward your maximum out-of-pocket amount for medical services.</p>	\$11,300	<p>\$8,950</p> <p>Once you have paid \$8,950 out-of-pocket for covered services, you will pay nothing for your covered services from network or out-of-network providers for the rest of the calendar year.</p>

### Section 1.3 – Changes to the Provider and Pharmacy Networks

Updated Directories are located on our website at [www.arkbluemedicare.com](http://www.arkbluemedicare.com). You may also call Customer Service for updated provider and/or pharmacy information or to ask us to mail you a Directory.

There are changes to our network of providers for next year. **Please review the 2023 Provider Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

There are changes to our network of pharmacies for next year. **Please review the 2023 Pharmacy Directory to see which pharmacies are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers), and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Customer Service so we may assist.

## Section 1.4 – Changes to Benefits and Costs for Medical Services

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2022 (this year)	2023 (next year)
<b>Acupuncture (non-Medicare-covered)</b>	<b><u>In- and Out-of-Network</u></b> You pay a \$0 copay per visit for 6 visits per year.	<b><u>In- and Out-of-Network</u></b> Acupuncture (non-Medicare-covered) is <u>not</u> covered.
<b>Diabetic therapeutic shoes or inserts</b>	<b><u>In-Network</u></b> Prior authorization is <u>not</u> required.	<b><u>In-Network</u></b> Prior authorization is required.
<b>Emergency services</b>	<b><u>In- and Out-of-Network</u></b> You pay a \$90 copay per visit.	<b><u>In- and Out-of-Network</u></b> You pay a \$110 copay per visit.
<b>Massage therapy</b>	<b><u>In- and Out-of-Network</u></b> You pay a \$0 copay per visit for 6 visits per year.	<b><u>In- and Out-of-Network</u></b> Massage therapy is <u>not</u> covered.
<b>Outpatient mental health specialty services</b>	<b><u>In-Network</u></b> You pay a \$40 copay per visit (individual or group session).	<b><u>In-Network</u></b> You pay a \$35 copay per visit (individual or group session).
<b>Outpatient observation services</b>	<b><u>In-Network</u></b> You pay a \$0 copay per stay.  Prior authorization is <u>not</u> required.	<b><u>In-Network</u></b> You pay a \$275 copay per stay.  Prior authorization is required.
<b>Outpatient psychiatric services</b>	<b><u>In-Network</u></b> You pay a \$40 copay per visit (individual or group session).	<b><u>In-Network</u></b> You pay a \$35 copay per visit (individual or group session).



Cost	2022 (this year)	2023 (next year)
<b>Over-the-counter (OTC) items</b>	<b><u>In-Network</u></b> You receive \$25 per calendar quarter for OTC items.	<b><u>In-Network</u></b> You receive \$40 per calendar quarter for OTC items.
<b>Pulmonary rehabilitation services</b>	<b><u>In-Network</u></b> You pay a \$30 copay per visit.	<b><u>In-Network</u></b> You pay a \$20 copay per visit.
<b>Skilled nursing facility (SNF) care</b>	<b><u>In-Network</u></b> You pay a \$0 copay per day for days 1–20 and a \$188 copay per day for days 21–100.	<b><u>In-Network</u></b> You pay a \$0 copay per day for days 1–20 and a \$196 copay per day for days 21–100.

## Section 1.5 – Changes to Part D Prescription Drug Coverage

### Changes to Our Drug List

Our list of covered drugs is called a Formulary or “Drug List.” A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

We have made changes to the list of insulin drugs that will be covered as Select Insulin at a lower cost sharing. You can identify Select Insulin by the words “Select Insulin” used in the benefit chart in the preface of the Drug List. If you have questions about the Drug List, you can also call Customer Service (phone numbers for Customer Service are printed on the back cover of this document).

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn from the market by a product manufacturer. We update our online Drug List to provide the most up-to-date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your Evidence of Coverage and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception, and/or working to find a new drug. You can also contact Customer Service for more information.

## Changes to Prescription Drug Costs

**Note:** If you are in a program that helps pay for your drugs (“Extra Help”), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the “Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs” (also called the “Low Income Subsidy Rider” or the “LIS Rider”), which tells you about your drug costs. If you receive “Extra Help” and you haven’t received this insert by September 30, 2022, please call Customer Service and ask for the “LIS Rider.”

There are four “drug payment stages.” The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

**Important Message About What You Pay for Vaccines** – Our plan covers most Part D vaccines at no cost to you, even if you haven’t paid your deductible. Call Customer Service for more information.

**Important Message About What You Pay for Insulin** – You won’t pay more than \$0 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it’s on, even if you haven’t paid your deductible.

- **Getting Help from Medicare** – If you chose this plan because you were looking for insulin coverage at \$35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.
- **Additional Resources to Help** – Please contact our Customer Service number at 1-844-201-4934 for additional information. (TTY users should call 711.) Hours are 8:00 a.m. to 8:00 p.m. Central, Monday through Friday (April 1 through September 30). From October 1 through March 31, our hours are 8:00 a.m. to 8:00 p.m. Central, seven days a week.

## Changes to the Deductible Stage

Stage	2022 (this year)	2023 (next year)
<p><b>Stage 1: Yearly Deductible Stage</b></p> <p>During this stage, <b>you pay the full cost</b> of your Tier 4 (Non-Preferred Drug) and Tier 5 (Specialty Tier) drugs until you have reached the yearly deductible.</p>	<p>The deductible is \$150.</p> <p>During this stage, you pay \$3 cost sharing for drugs on Tier 1 (Preferred Generic), \$13 cost sharing for drugs on Tier 2 (Generic), \$47 cost sharing for drugs on Tier 3 (Preferred Brand), \$0 cost sharing for drugs on Tier 6 (Select Care Drugs), and the full cost of drugs on Tier 4 (Non-Preferred Drug) and Tier 5 (Specialty Tier) until you have reached the yearly deductible.</p> <p>There is no deductible for BlueMedicare Value Choice (PPO) for Select Insulin. You pay \$0 for Select Insulin.</p>	<p>The deductible is \$150.</p> <p>During this stage, you pay \$1 cost sharing for drugs on Tier 1 (Preferred Generic), \$13 cost sharing for drugs on Tier 2 (Generic), \$47 cost sharing for drugs on Tier 3 (Preferred Brand), \$0 cost sharing for drugs on Tier 6 (Select Care Drugs), and the full cost of drugs on Tier 4 (Non-Preferred Drug) and Tier 5 (Specialty Tier) until you have reached the yearly deductible.</p> <p>There is no deductible for BlueMedicare Value Choice (PPO) for Select Insulin. You pay \$0 for Select Insulin.</p>

## Changes to Your Cost Sharing in the Initial Coverage Stage

Stage	2022 (this year)	2023 (next year)
<p><b>Stage 2: Initial Coverage Stage</b></p> <p>Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of the cost of your drugs, and <b>you pay your share of the cost.</b></p> <p>The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing.</p> <p>For information about the costs for a long-term supply or for mail-order prescriptions, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i>.</p> <p>We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.</p>	<p>Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:</p> <p><b>Tier 1 (Preferred Generic):</b> You pay \$3 per prescription.</p> <p><b>Tier 2 (Generic):</b> You pay \$13 per prescription.</p> <p><b>Tier 3 (Preferred Brand):</b> You pay \$47 per prescription.</p> <p><b>Tier 4 (Non-Preferred Drug):</b> You pay \$100 per prescription.</p> <p><b>Tier 5 (Specialty Tier):</b> You pay 30% of the total cost.</p> <p><b>Tier 6 (Select Care Drugs):</b> You pay \$0 per prescription.</p> <hr/> <p>Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).</p>	<p>Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:</p> <p><b>Tier 1 (Preferred Generic):</b> You pay \$1 per prescription.</p> <p><b>Tier 2 (Generic):</b> You pay \$13 per prescription.</p> <p><b>Tier 3 (Preferred Brand):</b> You pay \$47 per prescription.</p> <p><b>Tier 4 (Non-Preferred Drug):</b> You pay \$100 per prescription.</p> <p><b>Tier 5 (Specialty Tier):</b> You pay 30% of the total cost.</p> <p><b>Tier 6 (Select Care Drugs):</b> You pay \$0 per prescription.</p> <hr/> <p>Once your total drug costs have reached \$4,660, you will move to the next stage (the Coverage Gap Stage).</p>

## SECTION 2 Deciding Which Plan to Choose

### Section 2.1 – If you want to stay in BlueMedicare Value Choice (PPO)

To stay in our plan, you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our BlueMedicare Value Choice (PPO).

### Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2023, follow these steps:

#### Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- – *OR*– You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder ([www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare)), read the *Medicare & You 2023* handbook, call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

As a reminder, Arkansas Blue Medicare offers other Medicare health plans and Medicare prescription drug plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

#### Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from BlueMedicare Value Choice (PPO).
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from BlueMedicare Value Choice (PPO).
- To **change to Original Medicare without a prescription drug plan**, you must either:
  - Send us a written request to disenroll. Contact Customer Service if you need more information on how to do so.
  - – *OR* – Contact **Medicare**, at **1-800-MEDICARE (1-800-633-4227)**, 24 hours a day, seven days a week, and ask to be disenrolled. TTY users should call **1-877-486-2048**.

### SECTION 3 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2023.

#### Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage Plan for January 1, 2023, and don’t like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2023.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

### SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In Arkansas, the SHIP is called The Senior Health Insurance Information Program.

It is a state program that gets money from the federal government to give **free** local health insurance counseling to people with Medicare. The Senior Health Insurance Information Program counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call The Senior Health Insurance Information Program at **1-800-224-6330**. You can learn more about The Senior Health Insurance Information Program by visiting their website (<https://insurance.arkansas.gov/pages/consumer-services/senior-health>).

### SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs.

- **“Extra Help” from Medicare.** People with limited incomes may qualify for “Extra Help” to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual

deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:

- **1-800-MEDICARE (1-800-633-4227)**. TTY users should call **1-877-486-2048**, 24 hours a day/seven days a week;
- The Social Security Office at **1-800-772-1213** between 8:00 a.m. and 7:00 p.m., Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call **1-800-325-0778**; or
- Your State Medicaid Office (applications).
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of state residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the Arkansas AIDS Drug Assistance Program (Ryan White Program). For information on eligibility criteria, covered drugs, or how to enroll in the program, please call **1-501-661-2408** or visit <https://www.healthy.arkansas.gov/programs-services/topics/ryan-white-program>.

## SECTION 6 Questions?

### Section 6.1 – Getting Help from BlueMedicare Value Choice (PPO)

Questions? We're here to help. Please call Customer Service at **1-844-201-4934**. (TTY only, call **711**.) We are available for phone calls 8:00 a.m. to 8:00 p.m. Central, Monday through Friday (April 1 through September 30). From October 1 through March 31, our hours are 8:00 a.m. to 8:00 p.m. Central, seven days a week. Calls to these numbers are free.

#### **Read your 2023 Evidence of Coverage (it has details about next year's benefits and costs)**

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2023. For details, look in the *2023 Evidence of Coverage* for BlueMedicare Value Choice (PPO). The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at [www.arkbluemedicare.com](http://www.arkbluemedicare.com). You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

#### **Visit our Website**

You can also visit our website at [www.arkbluemedicare.com](http://www.arkbluemedicare.com). As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our list of covered drugs (*Formulary/Drug List*).

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## Section 6.2 – Getting Help from Medicare

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To get information directly from Medicare:

### **Call 1-800-MEDICARE (1-800-633-4227)**

You can call **1-800-MEDICARE (1-800-633-4227)**, 24 hours a day, seven days a week. TTY users should call **1-877-486-2048**.

### **Visit the Medicare Website**

Visit the Medicare website (**[www.medicare.gov](http://www.medicare.gov)**). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to **[www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare)**.

### **Read *Medicare & You 2023***

Read the *Medicare & You 2023* handbook. Every fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (**<https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf>**) or by calling **1-800-MEDICARE (1-800-633-4227)**, 24 hours a day, seven days a week. TTY users should call **1-877-486-2048**.