

CRITICAL ILLNESS SALES BRIEF

What you need to know to help you make the sale

Critical Illness product highlights

USAble Life's Critical Illness Plan helps protect individuals and families from the financial impact of a heart attack, stroke, or even cancer by providing lump-sum payments directly to the member upon the diagnosis of one of the covered illnesses.

- Pays cash directly to the individual
- Can be used to cover medical and nonmedical expenses
- Pays in addition to any other insurance they may have
- Available for individuals, spouses, and dependent children
- Benefit amount options of up to \$15,000
- Policy is guaranteed renewable as long as premiums are paid on time
- Rates don't increase due to age (policyholder is locked into rate for age at effective date)
- Wellness benefit included for covered preventive tests

Eligibility

Primary applicant

- Age 18 to 64 years
- Arkansas resident and U.S. citizen (or have been issued a permanent residency visa and have lived in the U.S. for the last six months)

Spouse/dependents

- Spouses age 18 to 64 years
- Dependents age birth to age 23 years
- Able to engage in their regular and customary activities

Underwriting assessment

- Have you been diagnosed or treated for a critical illness in the last 10 years?¹
- Have you scheduled or been advised to have any consultations, tests, or surgical procedures?
- In the past five years, have you sought treatment for alcohol or substance abuse, had a DUI, or been confined to a penal institution?

Live life. You're covered.

The last thing a person with a serious medical condition should worry about is money. USAble Life's Critical Illness Plan gives individuals and families the extra financial support they need.

Your client can rest assured that USAble Life is dedicated to delivering on its promise. We honor our commitment to process and pay claims with the greatest care and integrity. Your clients can feel secure in knowing that when they buy insurance from us, that is exactly what they will get. It is our assurance — our pledge — that we will be there when your client needs us most.

How it works

For example, the individual purchases our \$10,000 Critical Illness Policy and later suffers a heart attack. In addition to what their health insurance pays, USAble Life's Critical Illness Plan will pay:

\$10,000 for a heart attack diagnosis

→ \$10,000 in total cash benefits paid directly to the individual.

Target audience

- Individuals with a high-deductible medical plan
- Younger individuals (for lower prices)
- Individuals with a family history of critical illnesses

Questions to ask

- Could you afford to pay your bills if there was a medical emergency?
- Do you have a family history of heart attack, stroke, or cancer?
- Could you meet financial obligations if you were ill and couldn't work?

Example payouts on a \$10,000 policy

COVERED CRITICAL ILLNESSES	BENEFIT AMOUNTS
Cancer	\$10,000
Heart Attack	\$10,000
Stroke	\$10,000
End Stage Renal Disease	\$10,000
Amyotrophic Lateral Sclerosis (Lou Gehrig's Disease)	\$10,000
Quadriplegia	\$10,000
Major Organ Transplant Surgery	\$10,000
Coronary Artery Bypass Surgery	\$2,500
Balloon Angioplasty	\$1,000
Stent	\$1,000
Laser Relief Obstruction Procedure	\$1,000
Carcinoma in Situ	\$1,000

Pre-existing conditions

The benefits of the policy will not be payable for any loss caused by a pre-existing condition during the first 24 months the policy is in force. After this 24-month period, however, loss due to such conditions will be payable unless specifically excluded from coverage. This 24-month period is measured from the effective date of coverage for each covered person.

A pre-existing condition means a specified critical illness that is diagnosed or for which treatment is received within 24 months before the effective date of coverage for each covered person. "Treatment" means consultation, care, or services provided by a physician, including diagnostic measures and taking prescription drugs and medicines. If the issuance of a covered person's coverage was based on the medical history disclosed on the application, such conditions which were fully disclosed and not excluded or limited by USAble Life are not considered pre-existing conditions.

Exceptions and limitations

The policy pays only for loss resulting from specified critical illnesses or surgeries as defined in the policy. USAble Life will not pay benefits for a specified critical illness or surgery that occurs as a result of:

- Critical illnesses or surgeries not defined in the policy
- Participation in illegal activity
- Self-inflicted injury or suicide
- Armed conflict
- Surgeries performed outside of the United States or its territories
- Other exclusions:
 - Cerebral symptoms
 - Leukemia
 - Skin cancer
 - Pre-malignant or non-invasive tumors
 - Non-life threatening cancers
 - Papillary microcarcinoma of the thyroid
 - Non-invasive papillary cancer of the bladder
 - Chronic lymphocytic leukemia

Renewability and continuation

- The policy is guaranteed renewable during the covered person's lifetime
- USAble Life may change the premium rate, but only if the rate changes for all policies in the covered person's state
- The policy will not be issued to anyone 65 years of age or over on the initial effective date, but if
 the policy is purchased before the covered person's 65th birthday, they may continue coverage
 after age 65, as long as they continue to pay the premium rate by the due date or during the 31
 days that follow
- Children born while the policy is in force will be covered immediately from the moment of birth under both the individual and family plans
 - If they wish to continue coverage on newborn children under the individual or individual/ spouse plan, they must apply within 90 days of the child's birth date
- A covered dependent who no longer meets eligibility requirements may convert to an individual policy without evidence of insurability
- Spouse coverage will terminate on the first renewal date following the covered person's death
 or at the time of divorce

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USAble Life is an independent company providing life, disability, and supplemental products for which it is solely responsible. USAble Life does not sell Arkansas Blue Cross and Blue Shield products.

¹Applicant is ineligible if diagnosed with or treated for one of the following critical illnesses within the last 10 years: HIV/AIDS; stroke; heart attack or cardiovascular disease; internal cancer; non-gestational diabetes; end-stage renal disease; or chronic kidney or lung disease

