blueprint How to •• Pay Your Bill

Your first month's premium is due on or before the due date on your invoice.





Online

Members can make a payment with a check, credit or debit card at arkbluecross.com/paybill or through our secure member website, Blueprint Portal, at arkbluecross.com/blueprintportal.



AutoPay

Members can sign up for free, monthly automatic payments with a check, credit or debit card. Learn more at arkbluecross.com/paybill.



Mobile App

Download the Arkansas Blue Cross and Blue Shield app and use the app to pay with a check, credit or debit card.



Phone

Members can make a payment with a check, credit or debit card by calling 1-800-354-9904.



In Person

Visit an ArkansasBlue welcome center near you to pay with a credit or debit card, cash, check or checking or savings account. See back for locations.



Mail

Mail a check to one of the addresses below. Please include your member ID or account number on the check.

Arkansas Blue Cross Blue Shield Metallic medical plans:

Arkansas Blue Cross and Blue Shield - Exchange PO Box 9183382 Chicago, IL 60691-3382

Metallic dental and vision plans:

Arkansas Blue and Cross Blue Shield PO Box 954772 St. Louis, MO 63195-4472

Health Advantage Metallic medical plans:

HMO Partners INC PO Box 3592 Little Rock, AR 72203-3592

Octave Blue Cross and Blue Shield medical plans:

Arkansas Blue and Cross Blue Shield PO Box 6637 Pine Bluff, AR 71611-6637

All other members (Non-metallic dental, vision and medical plans):

Arkansas Blue Cross and Blue Shield PO Box 21908 Hot Springs, AR 71903-1908



Come See Us

Visit an Arkansas Blue Cross and Blue Shield location near you for face-to-face customer service, to learn about our products, sign up for a plan or pay your bill.



Fayetteville

3013 N. College Ave.
Fayetteville, AR 72703
1-800-817-7726
customerservicenw@arkbluecross.com
Monday – Friday, 9 a.m. – 6 p.m.

Fort Smith

3501 Old Greenwood Road, Suite 3
Fort Smith, AR 72903
1-800-299-4060
customerservicewc@arkbluecross.com
Monday – Friday, 9 a.m. – 6 p.m.

Hot Springs

1635 Higdon Ferry Road, Suite J Hot Springs, AR 71913 1-800-588-5733 hotspringscs@arkbluecross.com Monday – Friday, 9 a.m. – 6 p.m.

Jonesboro

2110 Fair Park Boulevard, Suite I Jonesboro, AR 72401 1-800-299-4124 neregioncs@arkbluecross.com Monday – Friday, 9 a.m. – 6 p.m.

Little Rock

416 S. University Ave., Suite 110
Little Rock, AR 72205
1-800-501-7572
midtown@arkbluecross.com
Monday – Saturday, 9 a.m. – 6 p.m.

Pine Bluff

509 Mallard Loop Pine Bluff, AR 71603 1-800-236-0369 pbcs@arkbluecross.com Monday – Friday, 9 a.m. – 6 p.m.

Rogers

4602 W. Walnut St. Rogers, AR 72756 1-800-817-7726 rogers@arkbluecross.com Monday – Friday, 9 a.m. – 6 p.m.

