



Arkansas Blue Cross and Blue Shield Dental

Reimbursement Guide

In 2016, Arkansas Blue Cross and Blue Shield launched the Dental Select PPO and Dental Select PPO Plus dental insurance plans. The PPO products were built on a new Arkansas Blue Cross PPO network, which includes the United Concordia Advantage Plus dental network to help achieve scale across Arkansas. As of 2022, Medicare Advantage plans are now included in Arkansas Blue Cross Medicare Advantage network.

When billing patients with the Dental Select PPO, PPO Plus plans or Blue Medicare plans, here's a guide on how the plans pay by fee schedule:

Dental Select PPO Patient

	YOUR NETWORK PARTICIPATION	FEE SCHEDULE
1	Arkansas Blue Cross PPO	Arkansas Blue Cross PPO
2	UCD Advantage Plus and Arkansas Blue Cross PPO	Arkansas Blue Cross PPO
3	UCD Advantage Plus	UCD Advantage Plus
4	Arkansas Blue Cross PPP Only	Out of network*

Tip: Remember, if you're in both United Concordia Advantage Plus and Arkansas Blue Cross PPO networks, you'll be paid according to the Arkansas Blue Cross PPO fee schedule.

Dental Select PPO Plus Patient

	YOUR NETWORK PARTICIPATION	FEE SCHEDULE
1	Arkansas Blue Cross PPO	Arkansas Blue Cross PPO
2	UCD Advantage Plus and Arkansas Blue Cross PPO	Arkansas Blue Cross PPO
3	UCD Advantage Plus	UCD Advantage Plus
4	Arkansas Blue Cross PPP	Arkansas Blue Cross PPP

Tip: Providers in both United Concordia Advantage Plus and Arkansas Blue Cross PPO networks are paid according to Arkansas Blue Cross PPO fee schedule. If you're not in UCD Advantage or Arkansas Blue Cross PPO network, then you're paid according to the standard Arkansas Blue Cross PPP fee schedule.

Dental Medicare Advantage Patient

	YOUR NETWORK PARTICIPATION	FEE SCHEDULE
1	Arkansas Blue Medicare HMO	Arkansas Blue Cross Med Adv
2	Arkansas Blue Medicare PPO	Arkansas Blue Cross Med Adv
3	Arkansas Blue Medicare PFFS	Arkansas Blue Cross Med Adv
4	UCD Medicare Advantage and Arkansas Blue Medicare	Arkansas Blue Cross Med Adv
5	UCD Medicare Advantage	UCD Advantage Plus

Tip: Medicare Advantage dental plans are embedded benefits within the Medical PPO insurance plan.

Arkansas Blue Cross DentalBlue PPP Patient

	YOUR NETWORK(S) PARTICIPATION	FEE SCHEDULE
1	Arkansas Blue Cross PPP	Arkansas Blue Cross PPP

Tip: You're used to the Arkansas Blue Cross DentalBlue PPP fee schedule. This is the same arrangement for private option members.

The new Arkansas Blue Cross Dental PPO products are an important way that we're helping our employers (and our members) achieve affordable group dental coverage. We appreciate your participation, and should you have any questions or concerns contact your dental network manager:

*Out of network payments will go directly to the patient.

DenteMax is the national network that is available to out-of-state members.



Arkansas
BlueCross BlueShield

An Independent Licensee of the Blue Cross and Blue Shield Association